

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re application of

August 14, 2003

Corral, D.

IBM Corporation

Ser. No. 09/942,512

Dept.T81/Bldg. 503-3

Filed: August 29, 2001

P.O. Box 12195

For Method and System For a Quality

Res, Tri. Park, NC 277

Software Management Process

Group Art Unit: 2122

RECEIVED

OFFICIAL

Change of Address Under 37 CFR 1.33(c) and Power of Attorney under 37 CFR 1.34(b)

AUG 1 5 2003

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Technology Center 2100

Sir

i, David R. Irvin, Agent of Record in the above-identified application, do hereby appoint attorneys/agents under customer #26502 as Associate Attorneys/Agents for the purpose of prosecuting the above-identified application. Please also address future correspondence to customer #26502 which is:

IBM Corporation Intellectual Property Law Dept. IQ0A/Bidg. 040-3 1701 North Street Endicott, NY 13760 Phone: 607-429-4358 Fax: 607-429-4119

Respectfully submitted,

David R. Irvin, Reg. No. 42,682

Agent for Applicants

DRI/ssc

Phone: 919-254-7810; Fax: 919-254-4330

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8(a)

hereby certify that this paper is being transmitted by facsimile to the Commissioner of Patents; PO Box 1450, Alexandria VA 22313-1450 at phone number 703-748-7239 (date) August 14, 2003.

_1__ total pages

Saundra S. Christopher

Laundra S. Christopher

FR920010024US1